## **JOHANNESBURG CITY PARKS**



Accelerated Service Delivery Programme

## WHY are we involved? WHAT are we doing?

Shortly after his inauguration as new Executive Mayor of the City of Johannesburg, Clr Parks Tau (photo) summonsed all Metropolitan Owned Entities (MOEs) and pronounced that it is business unusual. The 90 days Accelerated Service Delivery Programme launched was to make a visible difference in the City during the first three months of

the new Mayoral term.



During the 90 days, City Parks' focus was on the following:

- 1. Cutting of long grass on nondesignated green spaces
  - 2. Backlogs on grass cutting of sidewalks and undeveloped spaces
    - 3. Litter, waste management and illegal dumping in parks
    - 4. Provision of burial and cremations services
    - 5. Greening of the City Bridging the Green Divide
  - 6. Safety, security and vandalism in Parks
  - 7. Bruma Lake rehabilitation
- 8. Education programme for the under privileged
- 9. Accelerating customer relations

# "My City..... Our Future" *Getting the basics right!*









www.jhbcityparks.com Greener. Conserved. Yours.

A total of 2 578 trees were

as part of the 90 days plan,

planted in all the Regions

September 2011.

Rabie Ridge

## 1. CUTTING OF LONG GRASS – NON-DESIGNATED GREEN SPACES

Florida Hambert Park Ranger

Dorothy Nyembe

etery Eldorado Park Cemetery

m Depot

Avalon Cemetery

O Lenasia Depor

G

Overgrown non-designated green spaces – servitudes, informal settlements, highways, housing developments, flats and Provincial/Regional roads – were identified per Region The target was to maintain 10 000 (ha). The Regions within City Parks identified their problem spots and included them in the 90 Days Plan.

Some of these included (per Region): Region A: K60 A, B and C Settlement, Rabie Ridge, Mountain View Settlement, New Hani Settlement, Chris Hani Settlement, Sophia Town Settlement, Riverbend Inforal Settlement, Bloubosrand, Thabo Mbeki Informal Settlement, Lion Park Diepsloot, K55, R14, Kyalami Road and Witkoppen Road. Region B: Zamphilo Informal Settlement

Region C: Matholesville, Zandspruit, Princess Crossing, Beyers Naude Dr, Malibongwe

Dr, Northumberland Drive, Hendrik Potgieter Rd, Christiaan de Wet Drive, N1, Dobsonville Flats and Boskruin Spruit. Region D: Ezimbuzini, Klipspruit, Tsolo, Pellican, Motsoaledi, Heavenly Valley, Boomtown, Tladi Camp and Naledi.

**Region E:** Innesfree Park, Woodmead, Ben Schoeman and Alexander Hostels. **Region F:** Denver, Crown Mines, George Gog Benrose and Torona. Region G: Sweet Waters, Thulantwana, K43, Nirvana Drive, P163, Main Road (Orange Farm) and Main Road (Eldorado Park).



City Parks' Regions identified sidewalks and undeveloped open spaces to focus their grass cutting efforts during the 90 days. A total of 372,48 (ha) was identified. Some of the areas in this "blitz programme" include, per Region:

Region A: Diepsloot, Ivory Park, Kyalami Region B: Fiverlea, Bosmont, Westbury Region C: Tshepisong, Braamfisherville, Davidsonville Region D: Glenridge POS, Zondi POS, Meadowlands, Thubelisha, Glenridge X 12 & 13

Region E: Fairmount, Bruma, Linksfield, Houghton, Birdhaven, Norwood, Bryanston. Region F: Heriotdale, Regents Park, The Hill, Southhills, Steeledale, Moffat View, Elands Park, Tulisa Park, Malvern, Observatory, Bertrams, Judiths' Paarl and Lorentzville.



All Regions put in an extra effort during the 90 day plans to focus on the cleansing of parks to ensure they are litter free and free of illegal dumping AT ALL TIMES. Although these are part of the daily management of parks, Regions were to put plans in place and identified 40 parks (of altogether 400 ha) to ensure a renewed effort in this regard. An additional intervention has been to have fully serviced recycling stations in operation in flagship parks.

The 40 parks, per Region, are: Region A: Diepsloot, Ivory Park Regional Park, Mongameli Xtreme Park

Region B: Claremont Park, Penyville Park, Delta Park Region C: Kroto Park, Wilgeheuwel Xtreme Park, Golden Harvest Park, Florida Lake. Region D: Jaca Park, Kopanong Park, Dorothy Nyembe Park, Oppenheimer Park, Elmon Malele Park, Switsha Park. **Region E:** Alexandra Park, Melrose Park **Region F:** J Z de Villiers Park, Alex Goshell Park, Donald Mackay Park, Louis Botha, Cavendish Street, End Street North, Ekhaya Park, Pullinger Park, Edith Carvell, Metro Centre, Pieter Roos Park, End Street South, Atwell Gardens.

Region G: Eldorado Park Ext 3, Rose Park, Vlakfontein Park, Stretford Park.



This is an ongoing service to the citizens of Joburg. Tarring of potholes at Avalon Cemetery



Motorwaye

acilities Springfield

Patterson Park



Griffiths Park, Fountainbleau Park, Montgomery Park, Pennyville sidewalks, Delta Park, Riverside Park 89 trees for Region C: Cosmo City 1 296 trees for Region D: Protea Glen, Diepkloof, Moroka, Dobsonville 904 trees for Region E: Alexandra, Lyndhurst, Melrose, Sandton 285 trees for Region F: Southrand Road, Klipriver Road, Observatory, Fotheringham Park, Hofflen Park 186 trees for Region G: Madibe Street (Ward 2)



parks on a daily basis to ensure law and order in the City's public open spaces. During the month of July, a total of 1 283 arrests were made in various parks, for camping in open spaces, loitering for the purpose of prostitution, public drinking, cable theft and trespassing.

City Parks' Park Ranger Unit patrols



Community Parks maintenance, an initiative where the adjoining community members maintain the adjacent parks to their residency, has been successfully implemented in areas such as Cosmo City. This has resulted in improved turnaround times on maintenance and reduction in vandalism.

## 7. BRUMA LAKE REHABILITATION

The challenge during the 90 days was to improve the water quality of the Lake and to upgrade the lake support infrastructure. In order to improve the water quality, the lake was dosed with appropriate bio-technology products. The upgrading of the lake support infrastructure included the installation of outlets, litter baskets, uptstream weirs and cirulator solar-ees to oxygenate the water.

## 8. EDUCATION PROGRAMMES FOR THE UNDER-PRIVILEGED

The Johannesburg Zoo sponsored visits for approximately 5 000 under-privileged people.

## 9. CUSTOMER RELATIONS

Accelerated interactions with media, residents and key stakeholders. Hosted Mandela Day, Arbor Day and The Clean City Campaign. Issued statements on various seasonal service delivery issues.



Eldorado Park Ext 3, Region G



Litter free Florida Lake, Region C



Hector Pieterson Precinct, Region D



Tree planting: Northumberland Drive, Region C



Cosmo City Secondary School no.3



Informal Settlement Matholesville, Region C

K60 Informal Settlement, Region A





Community Parks maintenance in Cosmo City, Region C



# 90 days accelerated service delivery programme www.jhbcityparks.com

## **HIGHLIGHTS**

#### 1. Clean-up Campaigns in all the Regions on 17 September

On 17 September City Parks celebrated World Parks Day by joining Pikitup's Clean-up Day, an annual initiative to encourage Joburg residents to get involved in the cleaning of their City. This campaign also aims at ridding the City of illegal dumping. All City Parks' Regions identified spots to clean up on that day. The day was a huge success and went a long way in creating a cleaner Joburg.

The parks targeted by City Parks included: Riverside in Ivory Park; Zoo Lake in Saxonwold; Juweel Park in Fourways; River Park in Alexandra; Pullinger Kop in Berea; Francois Oberholzer Park in Turffontein; the Johannesburg Botanical Gardens in Emmarentia; and Cosmo City Nature Reserve. Undeveloped open spaces included Wagenaar Street in Davidsonville; Sheffield Street in Lenasia; Boeing Street in Eldorado Park; Sonickson Street in Ennerdale; 4th Street in Alexandra; Msilinga Street in Pimville and open spaces in Chiawelo, Mofolo and Orlando East in Soweto.

#### 2. Bridging the Green Divide

A total of 13 050 trees were planted in all the Regions.

### 3. Litter-free parks

The set target was exceeded by 28%.

#### 4. Awards

During the 90 days Accelerated Service Delivery Programme, City Parks scooped a few awards



Eldorado Park: Before



Eldorado Park: After



Region A's Puleng Ditabe recieving the award from the Sunninghill Community.

- which showed that the company's efforts do not go unnoticed:
- Green Collar Award: City Parks won the Green-Collar Training Award at the BHP Billiton Achiever Awards 2011 in the Environmental Education category for "setting the standard in skills development".
- City Parks also won a national AgriSETA (Agricultural Seta) Award for training a group of unemployed youth in the 2009/10 class in Ornamental Horticulture NQF Level 1. The training was done through the JCP Academy programme.
- Sunninghill Community Award: The Sunninghill community handed over an award to Puleng Ditabe, acting Senior Manager in Region A, for work done in the area. The community expressed their appreciation for initiatives put into place by the Region, including planting of trees, cleaning up the river, maintaining parks and main arterials and the partnership with the community in creating the Madiba Forest.

## 5. Community Based Park Maintenance

All targets – in terms of service delivery interventions and trees planted – were achieved. Community parks maintenance has been implemented in over seventeen parks as a pilot project and this approach has already revealed positive results. Vandalism in the selected parks has significantly reduced.

# **6. Olifantsvlei Eco Park Cemetery** The Environmental Impact Analyses was completed. The project is now in the planning phase.



MMC for Infrastructure and Environment, Clr Roslyn Greeff



Clean-up: Eldorado Park



Clean-up: Eldorado Park



Clean-up: Davidsonville



Clean-up: Pullinger Kop

Call complaints or service requests should be logged at Joburg Connect on 011 375 5555 - option 0